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StudentSecure®



StudentSecure® insurance from HCC Medical Insurance Services (HCCMIS) is with you almost anywhere on the planet you may travel to pursue your education outside your home country.



HCC Medical Insurance Services

Why Choose StudentSecure®?



Quebec City, Canada



Oxford University, England



Paris, France

Do I need study abroad insurance?

If you are a student or scholar planning on traveling to pursue your education outside your home country, health insurance is a necessity. Most student visas and learning institutions require visiting foreign students be covered by a comprehensive health insurance policy. You may also find that the coverage from your home country will not follow you while you are studying abroad. HCC Medical Insurance Services (HCCMIS) offers StudentSecure® as an affordable solution.

Why Choose StudentSecure?

HCCMIS takes the guesswork out of insurance for individuals in study abroad programs with StudentSecure®, a plan designed specifically to meet the needs of international students and scholars. HCCMIS's StudentSecure® is the program that travels with you and meets or exceeds U.S. government student visa requirements. Whether you are looking for individual coverage or coverage for your entire family, StudentSecure® has all the features you need. The three levels of coverage, Select, Budget and Smart, ensure that you can find the appropriate plan. Each plan includes coverage for medical expenses, emergency medical evacuation, and repatriation of remains.

For more information about StudentSecure, please visit hccmis.com

After purchasing coverage, how can I trust the company to be there if I need them?

HCC Medical Insurance Services LLC (HCCMIS), headquartered in the United States in Indianapolis, Indiana, is a full-service company offering international medical insurance and short-term medical insurance products designed to meet needs of consumers worldwide. HCCMIS is a subsidiary of HCC Insurance Holdings, Inc. (NYSE: HCC), a leading Specialty Insurance group. HCC holds a financial strength rating of AA (Very Strong) by Standard & Poor's and Fitch Ratings and A+ (Superior) by A.M. Best Company.

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Did You Consider This?

Car Accident

Converting kilometers to miles can be hard, but a speed limit is a speed limit. Car accident \$120,599*

StudentSecure®: starting under \$1 / day

*This amount is an example of an actual claim handled by HCCMIS. Coverage for similar claims is not to be inferred as all claims are unique.

Schedule of Benefits

BENEFIT	LIMIT - SELECT	LIMIT - BUDGET	LIMIT - SMART
Certificate period maximum	\$300,000 (participant) \$50,000 (spouse) \$50,000 (child)	\$250,000 (participant) \$50,000 (spouse) \$50,000 (child)	\$200,000 (participant) No dependent coverage
Maximum benefit per injury or illness	\$300,000 (Participant) \$50,000 (Spouse) \$50,000 (Child)	\$250,000 (participant) \$50,000 (spouse) \$50,000 (child)	\$200,000 (participant) No dependent coverage
Deductible	\$100 per injury or illness - reduced to \$50 if treatment is from student health center		
Coinsurance - claims incurred inside U.S.	Underwriters will pay 80% of the next \$5,000 of eligible expenses after deductible, then 100% to certificate period maximum. For charges incurred within the PPO or at a Student Health Center, coinsurance will be waived	Underwriters will pay 80% of the next \$10,000 of eligible expenses after deductible, then 100% to certificate period maximum	Underwriters will pay 80% of the next \$25,000 of eligible expenses after the Deductible, then 100% to the certificate period maximum
Coinsurance - claims incurred outside of U.S.	After the Deductible, Underwriters will pay 100% of Eligible Expenses to Certificate Period Maximum	Underwriters will pay 80% of the next \$10,000 of eligible expenses after deductible, then 100% to certificate period maximum	Underwriters will pay 80% of the next \$25,000 of eligible expenses after the Deductible, then 100% to the certificate period maximum
Hospital room & board	Average semi-private room rate, including nursing services		
Local ambulance	Up to \$750 per injury / illness if hospitalized as inpatient	Up to \$350 per injury / illness if hospitalized as inpatient	
Intensive care unit	Usual, reasonable, and customary charges		
Hospital pre-certification penalty	50% of eligible medical expenses		
Outpatient treatment	Usual, reasonable, and customary charges		
Outpatient prescription drugs	50% of actual charge		
Mental health disorders	Outpatient: \$50 maximum per day, \$500 maximum lifetime Inpatient: Usual, reasonable, and customary charges to \$10,000 maximum lifetime (Includes drug and alcohol abuse) Treatment must not be obtained at a student health center	Outpatient: \$50 maximum per day, \$500 maximum lifetime Inpatient: Usual, reasonable, and customary charges to \$10,000 maximum lifetime Treatment must not be obtained at a student health center	
Dental treatment due to accident	\$250 maximum per tooth \$500 maximum per certificate period		
Dental treatment to alleviate pain	\$100 maximum per certificate period		No coverage
Maternity care for a covered pregnancy	Usual, reasonable, and customary charges		No coverage
Routine nursery care of newborn	\$750 maximum per certificate period	\$250 maximum per certificate period	No coverage
Therapeutic termination of pregnancy	\$500 maximum per certificate period		
Physical therapy & chiropractic care	Maximum \$50 per visit per day - must be ordered in advance by a physician and not obtained at a student health center		
Intercollegiate, interscholastic, intramural, or club sports	\$5,000 maximum per injury / illness Medical expenses only		No coverage
Terrorism	\$50,000 maximum lifetime limit		No coverage
Emergency medical evacuation	Not subject to deductible or coinsurance. \$300,000 lifetime (participant) \$50,000 lifetime (spouse) \$50,000 lifetime (child)	Not subject to deductible or coinsurance. \$250,000 lifetime (participant) \$50,000 lifetime (spouse) \$50,000 lifetime (child)	Not subject to deductible or coinsurance. \$50,000 lifetime (participant)
Emergency reunion	\$5,000 lifetime maximum	\$1,000 lifetime maximum	\$10,000 lifetime maximum
Accidental death & dismemberment	Principal sum - lifetime maximum \$25,000 (participant) \$10,000 (spouse) \$ 5,000 (child)	No coverage	
Repatriation of remains	\$25,000 maximum (not subject to deductible or coinsurance)	\$15,000 maximum (not subject to deductible or coinsurance)	\$10,000 maximum (not subject to deductible or coinsurance)

What's Covered by StudentSecure®?

Pre-existing Conditions

After 364 days of continuous coverage, StudentSecure will provide benefits for pre-existing conditions. A pre-existing condition is generally defined as any injury or illness which, within the 364 days prior to the effective date of coverage, manifested itself, exhibited symptoms, or required medical treatment or medication, or for which a physician was consulted. Please refer to the certificate of insurance for the complete definition.

Maternity & Newborn Care

When conception occurs after the effective date of coverage, StudentSecure provides maternity benefits, including but not limited to pre-natal, delivery, and post-natal care as well as expenses for miscarriage and complications of pregnancy. Routine nursery care of newborns is also covered, subject to the maximum shown in the schedule of benefits and limits.

Organized Sports Activities

Medical expenses for injuries or illnesses sustained while participating in intercollegiate, interscholastic, intramural, or club sports are covered by the StudentSecure plan up to a maximum of \$5,000 per Injury or Illness. Covered organized sports are: basketball, baseball, cross country, dance team, football, golf, kickball, soccer, softball, swimming, tennis, track, volleyball, weight training, and wrestling.

Mental Health Disorders

StudentSecure provides benefits for mental health disorders including for the treatment of substance abuse. Outpatient treatment is covered to a maximum of \$50 per day, with a \$500 lifetime maximum. Usual, reasonable, and customary expenses are covered for Inpatient treatment to a \$10,000 lifetime maximum. Drug and alcohol abuse are covered by the Select and Budget plans only. Treatment for mental health disorders is covered only if not obtained from a student health center.

Emergency Dental

The following emergency dental expenses are covered: emergency dental treatment and dental surgery necessary to restore or replace sound natural teeth lost or damaged in an accident which is covered under this insurance subject to a maximum of \$250 per tooth and \$500 certificate period maximum; and emergency dental treatment necessary to resolve acute, spontaneous and unexpected onset of pain subject to a maximum benefit of \$100 per certificate period.

Emergency Medical Evacuation

Would you know what to do if you found yourself in a lifethreatening situation far from home? HCCMIS is experienced in arranging emergency medical evacuations. StudentSecure will cover the necessary expenses to transport you to the nearest medical facility qualified to treat your life-threatening condition. We also understand the importance of family support in these difficult situations. StudentSecure will also cover the transportation, lodging, and meal costs for a relative to join you after an emergency medical evacuation.

Terrorism

In these turbulent times, the risk of a terrorist attack is a reality. If you are in the wrong place at the wrong time, StudentSecure offers coverage for medical expenses resulting from these acts.

Repatriation of Remains

What would your family do if disaster strikes while you are away from home? The death of a loved one is never easy, no matter the circumstances. In the unfortunate event of your death while traveling abroad, StudentSecure will arrange for and cover the costs associated with the repatriation of your remains.

*The description of coverage in these pages is for informational purposes only. Actual coverage will vary based the terms and conditions of the policy issued. The information described herein does not amend or otherwise affect the terms and conditions of any insurance policy issued by HCCMIS or its affiliates. In the event that a policy is inconsistent with the information described herein, the language of the policy will take precedence.

HCC Medical Insurance Services, LLC (HCCMIS) is a service company that is a subsidiary of HCC Insurance Holdings Inc. HCCMIS is regulated by the State of Indiana in our capacity as Third Party Administrator. HCCMIS has authority to enter into contracts of insurance on behalf of the Lloyd's underwriting members of Lloyd's Syndicate 4141, which is managed by HCC Underwriting Agency Ltd.

This insurance coverage, offered by HCC Medical Insurance Services, does not meet the minimum standards required by the health care reform law. The policy contains the plan benefits, including a lifetime maximum, that you have selected. Please review your choices to ensure that you have sufficient coverage to meet your medical needs.

Enrollment and Filing a Claim

Home Country Coverage

Incidental Home Country Coverage

StudentSecure will provide you 15 days of incidental coverage for trips to your home country for every 3 months of coverage purchased. Incidental visit time must be used within the three-month period earned, and you must continue your international trip in order to be eligible for this benefit, which covers medical expenses only. Return to your home country must not be taken for the purpose of obtaining treatment of an illness or injury that began while traveling.

Benefit Period Medical Coverage

While the certificate is in effect, the benefit period does not apply. Upon termination of the certificate, Underwriters will pay eligible medical expenses, as defined herein, for up to 60 days beginning on the first day of diagnosis or treatment of a covered injury or illness while the member is outside his or her home country and while the certificate was in effect. The benefit period applies only to eligible medical expenses related to the injury or illness that began while the certificate was in effect.

Extending or Renewing Coverage

After your initial purchase, you may extend your coverage up to a maximum of 364 days from the initial effective date. You may renew your coverage as long as you continue to meet the eligibility requirements. Renewal may be completed within the last 6 months of a 12-month certificate period. Deductible and coinsurance must be re-satisfied as of each renewal date. After four years of continuous coverage or any break in coverage, a new plan must be purchased. A new application is required and you must re-satisfy your deductible, coinsurance, pre-existing condition provisions, and all other benefit limits. Extensions and renewals must be made online with payment by credit card.

For additional information on extending or renewing an existing plan, please visit Student Zone (<https://zone.hccmis.com/studentzone/>).

Cancellations and Refunds

To be eligible for a full refund, the request for cancellation must be received prior to the effective date. Cancellation requests received after the effective date will be subject to the following conditions:

- 1) A \$25 cancellation fee will apply
- 2) Only premium for unused whole-months of the plan will be refunded
- 3) Only members who have no claims are eligible for premium refund
- 4) After 60 days, no refunds are granted

HCC Medical Insurance Services

Outstanding Customer Service



HCCMIS Student Zone and World Service Center

HCCMIS Student Zone is an online account management and resource tool available to you to:

- Renew coverage and reprint ID cards
- Obtain details about claim filing and downloading forms
- Pre-certify for certain medical procedures and hospitalizations
- Locate providers within the PPO Network
- Study destination, weather and travel security information using HCCMIS Travel Board

You can access Student Zone by logging in at:

<https://zone.hccmis.com/studentzone>

If you prefer to speak to a professional service representative, contact the HCCMIS World Service Center by calling toll-free from various countries or by calling collect. The World Service Center can provide service in many different languages.

24 / 7 Worldwide Travel and Medical Assistance

StudentSecure® includes valuable travel and medical assistance services, which are available to you 24 hours a day, 7 days a week. Contact HCCMIS to access any of these services.

Pre-Trip Destination Information

Up-to-date information regarding required vaccinations, health risks, travel restrictions, and weather conditions specific to the destination country.

Medical Monitoring

Consultations with attending medical professionals during hospitalization and establishment of a single point-of-contact for family members to receive ongoing updates regarding medical status.

Provider Referrals

Contact information for Western-style medical facilities, medical and dental practices, and pharmacies in the destination country.

Travel Document Replacement

Assistance with obtaining replacement passports, birth certificates, visas, airline tickets, and other travel-related documents.

Lost Luggage Assistance

Tracking service to assist in locating luggage or other items lost in transit.

Other Travel Assistance Services*

- Prescription drug replacement
- Emergency travel arrangements
- Dispatch of physician
- Translation assistance
- Credit card / Traveler's check replacement

*For a complete list of available assistance services or for more information, please contact HCCMIS. Travel and medical assistance services are not insurance benefits. Any travel or medical assistance service provided is not a guarantee of any insurance benefit.

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